



**Gforce Engineering**  
**10/01/2015**

#### **Warranty Information**

If you discover a part or product does not fit or you think something does not work as intended "STOP" and call us. DO NOT alter or modify any product without authorization from Gforce Engineering, LLC. Doing so will void the warranty and may damage the product. Gforce Engineering, LLC makes no warranty either expressed or implied, as to the quality or suitability of this product for any use, and buyer assumes all risk and liability resulting from the use of the goods. Seller neither assumes nor authorizes any person to assume for Seller any other liability in connection with the sale or use of the goods sold, and there are no oral agreements or warranties collateral to or affecting the agreement. Included in said disclaimer are agreements or warranties collateral to or affecting the agreement. Included in said disclaimer is any service or remanufacturing performed by Gforce Engineering, Inc. on any product.

If a part needs to be warrantied, it MUST be shipped back to Gforce for inspection before being warrantied. Under no circumstances will new parts be shipped out before inspecting old parts or refunds given without prior approval.

International customers -

On international warranty claims, only defective parts will be replaced and not entire assemblies. Gforce Engineering will replace only the broken item and it is agreed that the customer will install or replace said item.

Gforce Engineering is not liable for any expense incurred in the replacement of warrantied parts.

The original purchase invoice with purchase date and dealer purchased from must be provided.

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#### **REPLACEMENT POLICY**

Gforce Engineering, LLC will replace any axle, axle stub or product manufactured by Gforce Engineering that may be defective or breaks under normal driving for the lifetime of the product purchased by the original purchaser.

The Lifetime warranty only applies to the original purchaser of the product. If product transfers to a new owner then the warranty reverts back to 2 years from date of purchase.

If rated power limits have been exceeded on defective product, Gforce Engineering, LLC reserves the right to request or require an upgrade to product to be better suited for intended application. The upgraded cost is the responsibility of the customer.

The Lifetime warranty applies to products manufactured by Gforce, please inquire about products that are or are not covered under this warranty.

Broken axles, axle stubs or components must be returned without alteration or repair, including welding, along with your proof of purchase, name, address, telephone number, and a description of the problem. This replacement policy is not a warranty either expressed or implied.

This replacement policy is only applicable for parts manufactured by Gforce Engineering, LLC and have the "Gforce1320" trademark and does not apply to parts damaged due to accident or collision, abuse, misuse, or improper installation or service.

Items that are not covered and are not manufactured by Gforce Engineering, LLC are for example: CV boots, Clamps, Bolts, misc hardware, Driveshafts and various components manufactured by suppliers to Gforce Engineering, LLC dealers or vendors.

CV joints have a 2 year warranty, after 2 years we can replace them for the cost of the parts.

In no event will Gforce Engineering, LLC be responsible for damages including but not limited to down time, lost profits, goodwill, damage to or replacement of equipment and property, loss of use, labor, install shop labor or cost of substituted products.

#### **RETURN POLICY**

If you receive a defective or incorrect part, contact us before installing or returning the product.

All returns must have an RGA issued prior to returning products.

Please put a note inside the box with your original invoice, name, address, phone number, and a description of the problem. Also, please display your RGA return number on the outside of the returning package. This helps our receiving department process your return without delays.

The customer is responsible for shipping on returned products.

Returns on non-defective, uninstalled parts are subject to a 25% restocking fee.

9" kits, Driveshafts and other made to order parts are custom made when you order them and are non- returnable or refundable.

**Gforce Engineering, LLC**  
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